



SA-26-2011
September 1, 2011

SPECIAL ALERT

TO: CHIEF EXECUTIVE OFFICER (also of interest to Security Officer)

SUBJECT: Fraudulent “FDIC Notification” E-Mails with Attachment

Summary: *E-mails with malware attachments that claim to be from the FDIC are reportedly in circulation.*

The Federal Deposit Insurance Corporation (FDIC) has received numerous reports of fraudulent e-mails that appear to be from the FDIC and contain an infected attachment.

The fraudulent e-mails have addresses such as “no.reply@fdic.gov” or “notify84zma@fdic.gov” on the “From” line. The message appears, with spelling and grammatical errors, as follows:

Subject line: “FDIC notification”

Message body:

“Dear customer,
Your account ACH and WIRE transaction have been temporarily suspended for security reasons due to the expiration of your security version. To download and install the newest installations read the document(pdf) attached below.

As soon as it is setup, you transaction abilities will be fully restored.

Best Regards, Online Security department, Federal Deposit Insurance Corporation.”

The e-mails contain an attachment “FDIC_document.zip” that will likely release malicious software if opened. These e-mails and attachments are fraudulent and were not sent by the FDIC. Recipients should consider these e-mails an attempt to collect personal or confidential information, or to load malicious software onto end users’ computers. Recipients should NOT open the attachment.

Financial institutions and consumers should be aware that these fraudulent e-mails may be modified over time with other subject lines, sender names, and narratives. The FDIC does not directly contact consumers, nor does the FDIC request bank customers to install software upgrades.

Information about counterfeit items, cyber-fraud incidents, and other fraudulent activity may be forwarded to the FDIC's Cyber-Fraud and Financial Crimes Section, 3501 North Fairfax Drive, CH-11034, Arlington, Virginia 22226, or transmitted electronically to alert@fdic.gov. Questions related to federal deposit insurance or consumer issues should be submitted to the FDIC using an online form that can be accessed at <http://www2.fdic.gov/starsmail/index.asp>.

For your reference, FDIC Special Alerts may be accessed from the FDIC's website at www.fdic.gov/news/news/SpecialAlert/2011/index.html. To learn how to automatically receive FDIC Special Alerts through e-mail, please visit www.fdic.gov/about/subscriptions/index.html.

Sandra L. Thompson
Director
Division of Risk Management Supervision

Attachment

Paper copies of FDIC Special Alerts may be obtained through the FDIC's Public Information Center, 1-877-275-3342 or 703-562-2200.

Distribution: FDIC-Supervised Banks (Commercial and Savings)

Attachment: Fraudulent E-mail Sample

From: no reply [<mailto:no.reply@fdic.gov>]
Sent: Wednesday, August 03, 2011 12:45 AM
To: John.Doe@ABC.com
Subject: FDIC notification
Attachment: FDIC_document.zip

Dear customer,

Your account **ACH and WIRE transaction** have been **temporarily suspended** for security reasons due to the expiration of your security version. To download and install the **newest installations** read the document(pdf) attached below.

As soon as it is setup, you transaction abilities will be fully restored.

Best Regards, **Online Security departament**, Federal Deposit Insurance Corporation.